



Volunteering Role Description

General

Role Title	Chaplain
Expected time commitment	At least one duty per month (10am – 4pm) - Monday - Friday
Directly supported by	Canon Chancellor/Volunteer Manager
Managing department	Education & Theology
Volunteering location	Cathedral

About the role

Role Summary	<i>This role is classified as a position of trust.</i> Sharing the Cathedral's ministry of welcome, being a visible presence, interpreting the building and its significance for the Christian faith.
Duties	<ul style="list-style-type: none">• To share in the Cathedral's ministry of welcome and hospitality together with Stewards, Guides, Vergers and members of the Shop and Café teams• To be a visible presence in the Cathedral – distinct from Guides and Stewards but in cooperation with them as team members• To be friendly and approachable and ready to direct visitors to appropriate people and places as required e.g. to Stewards for information and to receive referrals from them• To be available for visitors to speak to and ready to listen and offer spiritual advice and counsel where appropriate.• Supervising unaccompanied children who may be in need of assistance whilst on the premises• To be prepared to interpret the building and its significance for the Christian Faith.• To be able to focus thoughts and prayers on the hour simply and briefly as directed by the Cathedral Chapter• To participate in training and policy review as required by the Cathedral Chapter including matters of Health & Safety.• To phone the office when illness prevents a duty taking place or for a swapped duty.



Requirements

<p>Skills & knowledge required</p>	<ul style="list-style-type: none"> • Excellent communication and pastoral skills, and the ability to respond to visitors who may be in distress or who may require pastoral ministry • A welcoming, friendly, non-judgemental and approachable manner, with a positive disposition and a willingness to engage with all visitors • Ability to work as part of a team and with a flexible approach • Knowledgeable about the Cathedral and its work • Well organized, methodical, punctual • Aware of Health & Safety issues, responding flexibly and appropriately to unusual and emergency situations
<p>Qualifications required</p>	<p><i>A Bishop's License – or approval by Chapter</i></p>
<p>Training requirements</p>	<p>Training will be arranged to cover all aspects of this role including safeguarding, health and safety, and security.</p>
<p>Physical requirements</p>	<p>This role requires standing and walking around the Cathedral for long periods.</p>
<p>Safeguarding Training and DBS requirements</p>	<p>Safeguarding - Everyone Matters - Everyone's Responsibility Truro Cathedral strives to be trauma-informed and is committed to developing safer policies, cultures and practices. As part of the Diocese of Truro, we are committed to the Church of England Safer Recruitment protocols.</p> <p>Training: Lay Chaplains: Basic Awareness, Foundations, Leadership and Domestic Abuse safeguarding training + Enhanced DBS Check. Chaplains who are Licensed Clergy: they will have completed safeguarding training and Enhanced DBS Check through the Diocese.</p>
<p>Cathedral policies</p>	<p>Comply at all times with the cathedral's policies found at www.trurocathedral.org.uk.</p>
<p>Truro Cathedral Vision</p>	<p>An empathy with Truro Cathedral's Vision, Ambition and Values</p>
<p>Other</p>	<p>Parking may be available in the Cathedral car park but <u>only</u> on a first come first served basis and only while performing these duties, not at any other time. The car park now operates a number plate recognition system, so if you wish to park in the car park, you will need to enter your registration number each time you volunteer on either of the tablets in the cathedral or the cathedral office.</p>

Our Vision, Ambition and Values

Vision

Our vision for Truro Cathedral is to create **Sacred Space** in which the holiness of God is encountered in an open and inclusive way and **Common Ground** where issues shared by the whole of humanity can be explored.

Ambition

Inspired by the Gospel of Jesus Christ, we work to build a welcoming, inclusive and engaging environment that, through the delivery of a diverse and inspiring programme of worship, events, educational activities and community outreach, fulfils and spiritually enriches all who experience Truro Cathedral.

Values

Love & Unity

We care for one another with compassion and kindness and our work is embedded in a spirit of love and cooperation as we come together to succeed in our mission for the Cathedral.

Dignity & Respect

We respect others and value diversity, embracing our similarities and differences with gentleness, self-control and a willingness to learn. We welcome expressions of spirituality, respecting and valuing those with different faiths or no faith.

Accountability & Integrity

We act with honesty, openness and integrity in everything we do. We use the resources entrusted to us wisely and effectively with transparency and accountability. We demand high standards of professionalism from ourselves every day, always striving to deliver excellence in our work.

Creativity & Courage

We are bold and challenge ourselves and others to question the norm. We explore new options and take intelligent risks, confident that we do so in a supportive environment. Committed to continual development, we embrace change and nurture personal growth.