

Chaplain

Our Vision, Ambition and Values

Vision

Our vision for Truro Cathedral is to create **Sacred Space** in which the holiness of God is encountered in an open and inclusive way and **Common Ground** where issues shared by the whole of humanity can be explored.

Ambition

Inspired by the Gospel of Jesus Christ, we work to build a welcoming, inclusive and engaging environment that, through the delivery of a diverse and inspiring programme of worship, events, educational activities and community outreach, fulfils and spiritually enriches all who experience Truro Cathedral.

Values

Love & Unity

We care for one another with compassion and kindness and our work is embedded in a spirit of love and cooperation as we come together to succeed in our mission for the cathedral.

Dignity & Respect

We respect others and value diversity, embracing our similarities and differences with gentleness, self-control and a willingness to learn. We welcome expressions of spirituality, respecting and valuing those with different faiths or no faith.

Accountability & Integrity

We act with honesty, openness and integrity in everything we do. We use the resources entrusted to us wisely and effectively with transparency and accountability. We demand high standards of professionalism from ourselves every day, always striving to deliver excellence in our work.

Creativity & Courage

We are bold and challenge ourselves and others to question the norm. We explore new options and take intelligent risks, confident that we do so in a supportive environment. Committed to continual development, we embrace change and nurture personal growth.

Role Description

Role Title	Chaplain
Hours of Work	At least one duty per month (10am-3pm), Mon-Fri
Supported by	Volunteer Manager & Canon Pastor
Department	Volunteers
Volunteering location	Cathedral

Overview and general duties

This role is classified as a position of trust. Sharing the Cathedral's ministry of welcome, being a visible presence, interpreting the building and its significance for the Christian faith.

Duties

- To share in the Cathedral's ministry of welcome and hospitality together with the Welcomers, Guides, Caretakers and members of the Shop and Café teams.
- To be a visible presence in the Cathedral distinct from Welcomers and Guides but in cooperation with them as team members.
- To be friendly and approachable and ready to direct visitors to appropriate people and places as required.
- To be available for visitors to speak to and ready to listen and offer spiritual advise and counsel where appropriate.
- To be prepared to interpret the building and its significance for the Christian faith.
- To be able to focus thoughts and prayers on the hour simply and briefly.
- To participate in training and policy review as required including matters of health and safety.

Requirements & Terms

Skills & knowledge required	 Excellent communication and pastoral skills, and the ability to respond to visitors who may be in distress or who may require pastoral ministry.
	 A welcoming, friendly, non-judgemental and approachable manner, with a positive disposition and a willingness to engage with all visitors.
	 Ability to work as part of a team and with a flexible approach.
	- Knowledgeable about the Cathedral and its work.

	 Well organised, methodical and punctual. Aware of health and safety issues, responding flexibly and appropriately to unusual and emergency situations.
Qualifications required	A Bishop's Licence or approval by Chapter/Canon Pastor
Training required	Training will be arranged to cover all aspects of this role including safeguarding, health and safety and security.
Physical requirements	This role requires standing and walking around the Cathedral for long periods.
Probation	The post will be subject to a 6-month probationary period, during which time, either party may give the other one months' written notice
Smoking	The cathedral operates a no-smoking policy
Health & Safety	All staff are required to follow the policies and procedures set out in the team handbook.
Equal Opportunities	Truro Cathedral operates under the principles of Equal Opportunity, insisting on and promoting equality of opportunity and access to all, regardless of age, race, colour, ethnic or national origin, gender, marital status, sexual orientation, disability or impairment, income, education, religious beliefs or cultural heritage. This applies to all we do, including our campaigns and employment practices, membership of committees, all stages of recruitment or selection processes, working practices, conditions of work, and allocation of resources.
Safeguarding	Truro Cathedral strives to be trauma-informed and is committed to developing safer policies, cultures and practices. Truro Cathedral's safeguarding policy provides a framework to promote the welfare and protection of children and vulnerable adults. It is available at www.trurocathedral.org.uk or in the company documents area of BreatheHR. Training: The postholder will be expected to attend safeguarding training up to 'Basic Awareness, 'Foundations' or 'Leadership' level, dependent on the role applied for. This will be arranged by the cathedral and may be required before a start date can be agreed. An Enhanced DBS check is required for this role.
Cathedral policies	Comply at all times with the cathedral's policies found at www.trurcathedral.org.uk

Truro Cathedral vision	An empathy with Truro Cathedral's Vision, Ambition and Values
Other	Parking will be available in the Cathedral car park but only while performing your volunteer duties, not at any other time. The car park operates a number plate recognition system, you will need to log your registration number either in the cathedral office or caretaker's office if you wish to park in the car park.