



The Storytellers by Luxmuralis at Truro Cathedral

Frequently Asked Questions

Visiting to see Luxmuralis

Do I have to book tickets to see Luxmuralis?

We recommend you book in advance to avoid disappointment, as we anticipate this to be a popular event. We will sell tickets on the door if there are any free spaces.

What are the event dates and times?

Luxmuralis will be at the cathedral between 11 and 16 January 2027. For visitor flow, there will be 20-minute intakes/timeslots running each evening.

How long does the event last?

The show runs for approximately 45 minutes, and although you may stay as long as you wish, we anticipate your visit will take around an hour.

Is there a minimum age?

All ages are welcome.

How much does it cost to see Luxmuralis?

Ticket prices are as follows:

Adult £11

Children 5-18 years £8.50

Children under 5 years FREE

Family Tickets (2 adults + up to 5 children) £27

Accompanying Registered Carers FREE (please provide evidence of carer status at entry)

Truro Cathedral is a Registered Charity No 120782. Please consider giving a donation via the 'tip' box when booking online. Funds raised will help the cathedral to continue to bring art installations such as this to Cornwall.

Where can I buy tickets?

Tickets can be purchased through the [cathedral website](#) in advance and can be bought on the door. Advance booking is recommended.

What happens if the timeslot I want is sold out?

Please choose an alternative timeslot. We may release additional tickets later - these will be announced in our e-newsletter and/or on our social media channels. Follow us on [Facebook](#), [Instagram](#) or sign up to the website to receive email updates here.

How will I receive my Luxmuralis tickets?

Once you have booked, you will receive an email confirming your online booking. This acts as your ticket. Please ensure you bring your booking confirmation when you attend.

Do I need to print my Luxmuralis booking confirmation?

If you can access your booking confirmation on your phone or mobile device when visiting, there is no need to print your booking confirmation.

Will I have to queue?

It is likely that you will have to queue. This will be outside on High Cross (in front of the cathedral), and we recommend that you bring warm clothes due to the time of year.

What time should I arrive?

The cathedral team will work to ensure visitor flow is as smooth as possible. Please do not come earlier than 10 minutes before your booked slot time, as we are not able to let visitors into the cathedral early.

What happens if I arrive late for my timeslot?

The cathedral team will try to accommodate where possible; please alert the team on arriving and they can advise. We will do our best to accommodate latecomers, but this is not guaranteed.

Can I change the date and time of my ticket?

If you would like to change your ticket date and time after purchasing your ticket, please purchase a new ticket with the required date and time, then email luxmuralis@trurocathedral.org.uk and request a refund, attaching your original and new booking confirmations.

Can I have a refund if I am no longer able to attend?

We are unable to offer refunds.

Do you have toilets?

Yes, the toilets, including an accessible toilet, are located near the Chapter House.

Do you have wheelchair access?

There is ramp access at the front of the cathedral in High Cross near the front entrance. Nearly all parts of the cathedral are accessible by ramp, but St Mary's aisle is not accessible by wheelchair. Please make yourself known to a Steward (Stewards will have Steward Hi-Vis clothing) if you require assistance. There is a wheelchair available for use at the cathedral – please pre-book this by emailing luxmuralis@trurocathedral.org.uk

Where can I park?

There are several public car parks close to Truro Cathedral. We encourage visitors to walk or use public transport where possible. You can find a map and directions to Truro Cathedral [here](#).

Can I bring a group?

Yes. Please note that the 20-minute time slots will have a maximum of 160 bookings per slot, and around 800 visitors could be in the cathedral for the event at any one time.

Can I bring my dog?

Due to the crowds and the immersive nature of the exhibition, only assistance dogs will be allowed.